



15 OCTOBER

NEWSFLASH

MOSSEL BAY GOLF ESTATE

HOME OWNERS
ASSOCIATION NPC

Association incorporated under section 21 of the Companies Act 1973 (as amended)
P.O. Box 567 • MOSSEL BAY 6500 • Western Cape • South Africa • Tel: 044 691 3054
Fax: 044 691 1520 E-Mail: status2@status-mark.co.za • Website: www.mosselbaygolfestate.co.za

APPOINTMENT OF AN INDEPENDENT SUB-COMMITTEE

Dear Homeowners,

As part of the Board's commitment to transparency, accountability, and sound governance, we have reviewed several projects implemented in recent years — one of which is the estate's access control system.

It has become clear that the system is not performing as originally promised by the service provider, Suiderkruis.

The Board formally declared a dispute regarding the Access Control System supplied and installed by Suiderkruis Security Systems.

As per the original proposal and subsequent commitments made to the Board of the HOA, the system was to include three non-negotiable ("have-to") functionalities, namely:

1. Number Plate Recognition
2. Colour Identification
3. Vehicle Make Identification

Following implementation and testing to date, the HOA has determined that only the Number Plate Recognition function is working with an acceptable degree of accuracy. Both Colour Identification and Vehicle Make Identification remain inconsistent and inaccurate, thereby failing to meet the agreed-upon system specifications and contractual expectations.

Before any further decisions are made, the Board believes it is both fair and responsible to fully understand the situation — technically, financially, and operationally.

To ensure an objective and fact-based assessment, the Board has decided to appoint a dedicated Sub-Committee tasked to:

- Investigate the current system functionality and contractual deliverables in full.
- Engage with the service provider(s), technical experts, and residents to gather relevant insights.
- Evaluate all available options — including potential improvements, replacements, or contract amendments.
- Assess the technical and operational shortcomings of the system.
- Recommend the most appropriate and cost-effective way forward for the Estate in a SGM (Special General Meeting) at an agreed target date.

This approach is intended to ensure that our future actions are informed, transparent, and in the best interest of the estate.

Composition of the Sub-Committee

To ensure transparency, objectivity, and inclusivity, the subcommittee will comprise both Board members and homeowners:

Board Representatives:

- **Chairperson:** Arno von Mansberg, HOA Board (to lead and coordinate the process)
- **Technical Representative:** Stephen Roth, HOA Board (to review system design and specifications)
- **Financial Representative:** Neil van Rooyen, HOA Board (to review cost, payments, and value aspects)

Homeowner Representatives:

- **Technical Representative:** Homeowner with relevant technical expertise (to provide independent input on system functionality and user experience)
- **IT Representative:** Homeowner with relevant technical expertise (to provide independent input on system functionality and user experience)
- **Homeowner Representative:** General homeowner representative (to ensure resident perspectives are considered)
- **Homeowner Representative:** General homeowner representative (to ensure resident perspectives are considered)

Independent Advisor (Optional):

- A security or access control specialist may be invited to advise the sub-committee, ensuring professional and impartial input.

Next Steps:

Homeowners who wish to be considered for participation on the subcommittee are invited to submit a brief expression of interest, indicating any relevant background or experience, to the Status Mark office by end of business, Friday, 31 October 2025.

We appreciate your continued patience and cooperation as we work to restore confidence and ensure that our estate's access system serves the community effectively and securely.

Thank you for your ongoing support and commitment to maintaining the integrity and safety of Mossel Bay Golf Estate.

Warm regards,

Arno von Mansberg

Chairman – Mossel Bay Golf Estate HOA