



NUUSFLITS

MOSSSEL BAY GOLF ESTATE

HOME OWNERS
ASSOCIATION NPC

Association incorporated under section 21 of the Companies Act 1973 (as amended)
P.O. Box 567 • MOSSSEL BAY 6500 • Western Cape • South Africa • Tel: 044 691 3054
Fax: 044 691 1520 E-Mail: status2@status-mark.co.za • Website: www.mosselbaygolfestate.co.za

VORDERING MET DIE NUWE TOEGANGSTELSEL

Geagte Inwoners/Eienaars

Die nuwe toegangstelsel is nou al 12 dae ten volle in gebruik. Baie dankie aan al ons inwoners vir julle geduld en samewerking tydens die implementering!

Huidige statistieke:

- 371 eiendomme is reeds op die stelsel geregistreer
- 1 194 voertuie is geregistreer
- 'n Gemiddeld van 1 600 voertuie beweeg daagliks deur die hekke

Die stelsel funksioneer tot dusver goed en het nog nie gefaal nie. Daar is wel 'n paar klein uitdagings wat geïdentifiseer is en tans aandag kry:

- Suksesvolle registrasies – 99% van inwoners se voertuie word korrek deur hul nommerplate herken.
- Registrasiefoute – Uitdagings word ervaar waar sommige motors met verkeerde registrasienommers geregistreer het.
- QR-kodes – Sekere kodes is nie korrek gestuur nie.
- Toegangsapplikasie-bepierking – Die applikasie se toegangsmodule werk slegs binne 30 meter van die hek.
- Besoekerskommunikasie – Sommige besoekers is nie bewus dat hulle 'n QR-kode ontvang het of dat hulle dit aan die wag moet toon nie.

BELANGRIK:

Ons moedig alle inwoners aan om die volgende skakel te volg en die handleiding te lees vir verdere bystand rakende die gebruik van die stelsel:

<https://mbge.securehaven.co.za/help/doc-pedestrian.php>

Hoe kan u help om toegang vlotter te laat verloop?

- Nader die hekke stadiger.
- Laat genoeg spasie vir voertuie voor u sodat hulle gemaklik deur die hekke kan beweeg.

Vrae of hulp nodig?

Kontak gerus Mnr. Rickus van Rensburg vir enige bystand of om uitdagings aan te meld.

Baie dankie vir elkeen se samewerking!

Vriendelike groete,

MOSSSELBAAI GHOLFLANDGOED HUISEIENAARSVERENIGING



NEWSFLASH

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PROGRESS ON THE NEW ACCESS CONTROL SYSTEM

Dear Residents / Owners

The new access control system has now been fully operational for 12 days. A big thank you to all our residents for your patience and cooperation during the implementation!

Current statistics:

- 371 properties have been registered on the system
- 1 194 vehicles are registered
- An average of 1 600 vehicles pass through the gates daily

The system is functioning well and has not failed. However, a few minor challenges have been identified and are being addressed:

- Successful registrations – 99% of residents' vehicles are correctly recognized by their license plates.
- Registration errors – Some vehicles were registered with incorrect license plate numbers.
- QR code issues – Some codes were not sent correctly.
- Access app limitation – The app's access module only works within 30 meters of the gate.
- Visitor communication – Some visitors are unaware that they have received a QR code or that they need to show it to the security guard.

IMPORTANT:

We encourage all residents to visit the following link and read the user guide for further assistance with the gate access system:

<https://mbge.securehaven.co.za/help/doc-pedestrian.php>

Ensuring smooth access:

- Approach the gates at a slower speed.
- Allow enough space for vehicles ahead to pass through the gates comfortably.

Need assistance?

Please contact Mr. Rickus van Rensburg for any support or to report challenges.

Thank you for your cooperation!

Kind regards,

MOSSSEL BAY GOLF ESTATE HOMEOWNERS ASSOCIATION