

## MOSSEL BAY GOLF ESTATE HOME OWNERS ASSOCIATION

Association incorporated under section 21 of the Companies Act 1973 (as amended)

P.O. Box 567 • MOSSEL BAY 6500 • Western Cape • South Africa • Tel: 044 691 3054 • Fax: 044 691 1520 E-Mail: status2@status-mark.co.za • Website: www.mosselbaygolfestate.co.za

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## SOCIAL MEDIA DISCUSSIONS: TENANT/RESIDENTS

Dear Residents

To ensure harmony between residents there are rules as contained in the MOI and conduct rules. All residents must be aware of this and have the responsibility to comply with it. Before coming to live in the Estate, every owner and tenant signs an agreement that they are prepared to comply with the rules. They also agree then to the procedures that will be followed when rules are not followed. Tenants sign a contract with the owner of the property, not the Home Owners Association. It is the responsibility of the owner to ensure that the tenant is aware of the rules before the rental can commence. If a tenant has a problem, they must take it up with the owner and not the Home Owners Association's personnel or Directors.

Due to the terms of the POPI Act, private information may not be shared and thus no owner's information may be shared with another owner without the first owner's consent. Considering this, it might seem like the Management behaves inconsistently while this is not the case.

In areas where many people live together in a limited nature area, there are rules regarding pets. An appeal is again made to all residents to familiarize themselves with the existing rules and to comply with them to avoid any conflict. This is also the case here and the Board is committed to acting consistently where existing rules are not observed.

All communications are handled by Status Mark through normal channels, therefore it is not policy to have any comments, clarifications or discussions with any person on a social media platform.

HOA BOARD Mossel Bay Golf Estate HOA